



Quarterly Report *from the Board*



An update from the **General Service Board**

MARCH **2026**

From the Chair

It has been a few decades now since I reluctantly took my sponsor's advice and tried to make myself useful. Looking back, I am convinced that what Dr Bob said in his famous last talk was true, that the Twelve Steps simmer down to the words: love and service. It is a privilege to take up the position of Board Chair this year, and I am very grateful to be serving with such a wonderful, dedicated group of people.

The General Service Board held its first meeting of 2026 over the weekend of 14–15 February, marking the start of what is already shaping up to be a busy year for both the Board and the Conference.

Interim Appointments

Two trustees have been appointed on an interim basis and will be presented to Conference in November for ratification. They are:

- Margaret (Marg) M, Northern Region Trustee, filling a role that has been vacant for several years
- Clifford (Cliff) P, Southern Region Trustee, who takes over from David M.

Both Margaret and Cliff bring extensive service experience to the Board and have already hit the ground running and made valuable contributions to the Board's work.

World Service Delegate

- Judy W, our newly appointed World Service Delegate, joining Andy in his second term. Judy has previously served on the Board and is able to bring a great deal of experience into our discussions, just as Andy does.

You can read more about Marg, Cliff and Judy below.

In This Edition

- From the Chair1
- Regional Roundup2
- Class A Perspective8
- Financial Report — Q2
FY269
- International10
- Founder's Day
Brown Paper Bag Appeal11
- From the Archives:
Conference over the Years13
- Advisory Action Progress14
- National Convention 202619

MARCH 2026 Quarterly Report

Board Priorities for 2026

The Board has a number of key priorities for the year ahead, all aimed at strengthening our Fellowship's ability to carry the message effectively:

- Completing a revised Service Manual that is clear, accessible, and fit for purpose for the Australian fellowship
- Completing the redevelopment of our national website
- Continuing to build on systems focused making it easier for AA's trusted servants around the country to make their contributions to our primary purpose.
- Completing work on Advisory Actions arising out of Conference.

Andrew T - Chair & General Service Trustee

Regional Roundup

Eastern Region

As Eastern Region Trustee, I hold a number of additional roles: Chair of the Eastern Region Trustee Committee, Secretary of the Remote Communities Working Group, and member of both the Unified Structure Working Group (Advisory Action #015/2024) and the Guidelines Review Working Group.

The Guidelines Review has been a productive process. The Working Group is collaborating closely with those revising the Service Manual, with a shared aim of reducing inconsistency across the two documents — ensuring that content sits in the right place, and that the guidelines themselves are practical, flexible, and genuinely useful to members engaged in service work.

Monthly Delegates Catch-Ups continue to be held and remain a valued part of the Eastern Region's service calendar.

Feedback from participants indicates that Delegates and Alternates find these meetings a productive forum for sharing Area achievements and concerns, exchanging ideas and practical solutions, and receiving support from fellow Areas.

The Trustee Services Committee meets monthly to provide updates on Advisory Actions, monitor Working Group progress, and provide National Coordinators with an opportunity to share information and collaborate across service areas.

The National Coordinators are currently seeking Regional Coordinators to assist with communication between the National and Area Coordinator levels. A position description is available upon request from me by emailing easternregiontrustee@aa.org.au

Members are encouraged to note that the Message Stick is now available in both print and online formats, accessible via the Members website at members.aa.org.au.

Finally, the Fellowship is strongly encouraged to contribute to an exciting upcoming project, an anthology of stories from Australian members about their experiences with Correctional Facilities, similar in spirit to the Message Stick. Members with stories to share are warmly encouraged to come forward, and submissions can be directed to the National Corrections Coordinator, Wayne P corrections@aa.org.au

Garry S - Eastern Region Trustee

MARCH 2026 Quarterly Report

Northern Region

My name is Marg M, I am an alcoholic and the new Regional Trustee for the Northern Region.

I attended my first AA meeting in Darwin 21 years ago, have remained sober and continued to be in the middle of AA in Darwin for that time. In the beginning, I may have been sober, but also mad and lost.

Darwin is a small, but strong fellowship and has always been anchored to General Service, so there were always service jobs in and out of my home Group that I could take on at the encouragement of my Sponsor who understood the solution for a mad and lost alcoholic.

In the beginning because I had to, now because I want to – as promised, service in AA has done for me what I couldn't do for myself.

I have done most Service Jobs from CSO/District (we merged in 2018) Secretary, Treasurer, Chair, T&CF, to Area Delegate (Panel 52). During that time, I have become a student of the three legacies of AA.

I understand our need for Unity through the Traditions. I love our Legacy of Service through the Concepts.

Since the Covid Zoom boom, I have participated in a Zoom meeting "In All Our Affairs" (Wednesday 6pm ACST) which looks at everything General Service through workshops, Guest Speakers and sharing our experience. This has educated me, and I feel ready to serve you, and the alcoholic yet to find us, as a Trustee.

I am pleased to present my first report as Northern Region Trustee, having attended my first Board meeting earlier this month. It is a privilege to be in this role and I look forward to learning and contributing to the work of the Board in the months ahead.

Northern Region Trustee Report

Northern Region Area A encompasses the entire Northern Territory — a vast geographic area with a population of approximately 250,000 people, around 30% of whom are Indigenous. The scale and diversity of this region presents both unique challenges and meaningful opportunities for service. Currently, the only active District is Darwin, though regular meetings are held in Alice Springs.

Darwin AA is active and engaged, with members regularly visiting detox and rehabilitation facilities to carry the message. In 2018, the Darwin District and CSO were combined, an arrangement that has worked well and continues to serve the fellowship effectively. The office is well supported by local Groups and operates under AA guidelines as part of the General Service Structure.

Our Area Committee has most jobs filled, meets regularly and holds Quarterly Area Assemblies. Mick G attended the 2025 Conference as Alternate Delegate and was subsequently voted as Delegate for the current term.

Marg M - Northern Region Trustee

MARCH 2026 Quarterly Report

Southern Region

My name is Cliff, and I am a recovered alcoholic. I first entered the rooms of AA on 22 November 2001.

At three months sober, I was entrusted with the keys to the Monday Night “As Bill Sees It” meeting on the Sunshine Coast. I held that position for 15 months before rotating out as our Home Group membership grew. After stepping down, I found myself feeling somewhat lost without a service commitment, so I joined another group that was low on members and became active in service there.

Over the years, I served in all group positions, eventually becoming the Group Service Representative (GSR). This role introduced me to service at the District and Area levels, which broadened my understanding and appreciation of the Fellowship.

I was later encouraged to take on the role of District Committee Member (DCM), and from there I moved into the Area Delegate position. With each role I held, I found that my recovery deepened and my confidence grew. After completing my term as Delegate, I spent 12 months out of office before my Service Sponsor encouraged me to accept the National Remote Communities role.

Two years into that position, the opportunity arose to stand for Southern Region Trustee to which I applied and my application was accepted.

From the beginning of my sobriety, service work has been a cornerstone of my recovery. It has given me purpose, strengthened my spiritual

growth, and allowed me to give back to a Fellowship that so freely gave me a new way of life.

It is this journey through service, from holding the keys to a Monday night meeting on the Sunshine Coast, to standing as your Southern Region Trustee, that has shaped the perspective I bring to this role today. With that, I would like to share with you what has been happening across the region.

Southern Region Trustee Report

Area B — North/Central Victoria

Area B has successfully re-established following approximately five years in hiatus. Following an online meeting in the second half of 2025 — supported by the then Southern Regional Trustee — several groups expressed interest in re-activating the Area. An election assembly was held in early December 2025, chaired by a former Area Delegate and conducted in accordance with the Service Manual. A committee of five was elected, and the Area's first assembly for 2026 is scheduled for late February/early March.

The committee's focus for the year is on building stable, well-attended Area Assemblies and providing sufficient time for groups across the Area — including those in Shepparton and Albury Wodonga — to elect GSRs and develop their service knowledge ahead of the 2026 Conference.

Area E — Tasmania

Area E continues to develop steadily following its re-establishment in late 2024. The Area held its second assembly in September 2025 to determine topics for Conference, and convened an

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extraordinary assembly in November 2025 to elect an Alternate Delegate after unforeseen circumstances prevented the Area Delegate from attending Conference. The Alt Delegate attended Conference on the Area's behalf.

The Area is financially self-supporting through group Seventh Tradition contributions and a start-up fund from the Southern District Committee. The next assembly is scheduled for 1 February 2026, with a focus on growing fellowship awareness of national service activity and establishing a firm foundation for ongoing work, supported by incoming Trustee Elect Cliff.

National Convention 2027 — HPC Update

The Host Planning Committee (HPC) for the planned 2027 National Convention to be held in Geelong held its first meeting of 2026 on 7 January.

The Treasurer is progressing engagement with an auditor, and venue-related costs have been finalised by the Venue Coordinator. David M (Hobart) has accepted the role of Convention designer. The Program Committee is actively planning and is considering adding a further member; early discussions have included the possibility of securing an international speaker.

It has been proposed that Cliff P take on the role of Chair for the HPC Committee. The HPC has agreed to move to fortnightly meetings in the lead-up to the 2026 Gold Coast Convention, with meetings focused on tracking progress and meeting key milestones.

Cliff P - Southern Region Trustee

Northeastern Region

Area A

Area A is navigating a period of committee transition. The Area Delegate position is yet to be decided and will be determined at the next Area Assembly, while roles including Area Chair and Secretary remain unfilled. The outgoing Delegate is actively working with others to support the Area through this process. Despite these challenges at the Area level, the three DCM positions are filled and the Districts are carrying the message effectively, hosting workshops and local events. Two Central Service Offices — in Cairns and Townsville — are functioning well and providing valuable support to members across the Area.

Area B

Area B has a new Delegate in Jackie M., who has made a strong start — travelling throughout the Area to introduce herself to the fellowship and working closely with past Delegate Ric C on handover and induction. Both Areas A and B face the ongoing challenge of geographic distance, which continues to require particular consideration in how service is delivered and supported across these regions.

Area C

Area C is active and in good shape. The first-year Delegate, Shane M., is engaged and visible, attending District and Area events regularly and actively carrying the message of service and unity throughout the Area. The Districts are supporting this well.

MARCH 2026 Quarterly Report

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Working Group — Advisory Action #015/2024: 'Unified' Structure

The Working Group tasked with investigating the potential unification of general service and central service structures in Australia is meeting regularly. Following ratification at Conference 2025 to proceed to the next stage, the WG has moved into Stage Two: investigating the mechanisms for implementation.

The WG has agreed to seek documented ideas from the Fellowship as part of this process. WG members are also attending CSO meetings, with the most recent held 8 January 2026 and the next scheduled for 7 February 2026. [Click here to provide feedback.](#)

Conference Steering Committee

The inaugural 2026 CSC meeting was held 12 January, with the CSC Chair having completed substantial preparatory work ahead of this. A full report will be tabled separately. The 2025 CSC Delegates are recognised for delivering quality outcomes, with thanks also extended to the Conference Secretary and Tiani for their support throughout.

National Convention 2026 — Gold Coast

NATCON 2026 is shaping up well. The organising committee is meeting monthly, all sub-committee positions are filled, and enthusiasm is building as the event draws closer. Registrations have been strong, with a notable surge ahead of the early bird deadline at end of December. Funding is sound and drawing from multiple sources. Two international speakers — Katie P. and Bob D. — have confirmed their participation.

A table hosted at the New Zealand National Convention in Dunedin generated considerable interest and positive engagement.

Nominations Committee

One position remains vacant — Central Region Trustee. Members are encouraged to visit aa.org.au under Service Opportunities for further information and for details of upcoming service opportunities, including a General Service Trustee, Western Region Trustee, North Eastern Region Trustee, and Eastern Region Trustee, all of whom are due to rotate at the end of 2026.

John O - Northeastern Region Trustee



PAY IT BACK
contribution

Give your years of sobriety in dollars, to help fund the
AA NATIONAL CONVENTION
1 - 4 May 2026

Make a personal contribution. Or get together with your AA mates, or your maybe your home group.

The National Convention is less than a few months away and many people are yet to pay for their tickets. With upfront venue and speaker payments due now, you can help make this important event happen by contributing this month.

Set up your regular transfer using details below

Name	GC NatCon
BSB	012 395
ACC #	337 331817
REF	Your Name / Group



Or scan the QR code to make a one-off donation

Thank you! All funds support the AA National Convention



AA NATIONAL CONVENTION
2026
1-4 MAY
GOLD COAST AUSTRALIA

Steps to Recovery

Follow: facebook.com/groups/aaatcon26
Email: infonatcon2026@aa.org.au Visit: aaatcon2026.com.au

MARCH 2026 Quarterly Report

Western Region

The first quarter of 2026 has reflected steady commitment to service, unity, and recovery throughout the Western Region. Districts and groups continue to demonstrate resilience and dedication to carrying the message while maintaining fidelity to AA's Twelve Traditions and Twelve Concepts for World Service.

Group Activity & Participation

- In-person meeting attendance continues to strengthen across most districts.
- Hybrid formats remain an effective tool for accessibility and inclusion.
- New group registrations were recorded during this quarter.
- Ongoing outreach efforts are supporting smaller and rural meetings.

Newcomer Engagement

- Strong collaboration between local groups and treatment facilities.
- Continued distribution of newcomer literature and meeting lists.
- Sponsorship and newcomer workshops held in multiple districts.

Service & General Service Structure

- Area Assembly held during the quarter with solid participation.
- Rotation of all service positions.
- Public Information continued outreach to professionals and community organizations.
- Corrections maintained active correspondence program with increased volunteer support.
- Treatment strengthened relationships with regional treatment centers.

Financial Overview

- Contributions remain steady at the group and district level

- Continued emphasis on the Seventh Tradition to support services at all levels.
- Responsible financial stewardship has enabled ongoing support of area operations and contributions to General Service.

Challenges & Opportunities

- Service rotation transitions in several districts.
- Maintaining volunteer engagement and preventing burnout.
- Encouraging broader participation in general service.
- Increased interest in service among newer members.
- Growth in digital accessibility and communication.
- Continued strengthening of inter-district collaboration.

Trustee Activities – 1st Quarter 2026

- Attended Area Assembly and district meetings.
- Participated in trustee conference calls and regional coordination meetings.
- Supported committees with guidance and communication.
- Responded to inquiries regarding Traditions and service structure matters.

Looking Ahead to 2nd Quarter 2026

- Encourage participation in upcoming assemblies and workshops.
- Continue promoting financial self-support.
- Maintain focus on our primary purpose: carrying the message to the still-suffering alcoholic.

The Western Region continues to demonstrate unity, responsibility, and dedication to recovery and service. It remains an honor to serve and to witness the ongoing commitment of members and trusted servants throughout the region.

Dominic H - Western Region Trustee

Class A Perspective

My name is Neil, and I am one of two Class A Trustees serving on the General Service Board of AA.

One of the responsibilities I have taken on as part of my Board role has been working on our press and public information efforts, specifically, getting press releases out into the community to keep AA in the public mind.

In the early days of AA, getting items publicising the Fellowship into the press was, in a sense, easier, because AA was new and novel, and the idea that drunks were gathering anonymously to help each other held a genuine fascination for the public.

In post-war Australia, alcoholism was rarely spoken about openly, yet it was part of the lives of almost every family and community.

Nearly everyone knew a drunk, a father who came home from the pub before dinner, an uncle who couldn't hold a job, a neighbour whose wife made excuses for him on Sunday mornings.

It was a problem that existed everywhere and was acknowledged almost nowhere.

When AA arrived on Australian shores, it offered something that conservative post-war society had never quite seen before: a group of men and women willing to name the problem, sit in a room together, and talk honestly about it. That alone was enough to capture the imagination of newspaper editors and readers alike.

Today, the media landscape is a very different place. The novelty that once opened doors for AA has long since faded, and the sheer volume of content competing for public attention makes it far harder to place a meaningful story.

Newspapers that once ran a warm human interest piece on a local AA group now operate with skeleton staff and shrinking column inches.

Social media moves fast and rewards sensation over substance. And yet the need to keep AA in the public mind is arguably greater than ever; because there are still suffering alcoholics out there who do not know that help exists, and a well-placed press release or media mention may be the one thing that reaches them.

The question for us, then, is not whether press and public information work still matters, it clearly does, but how we adapt our approach to meet the media where it is today, while remaining true to our Traditions.

I look forward to continuing to work with you all towards this very worthwhile objective.

Neil S - Class A Trustee

MARCH 2026 Quarterly Report

General Service Trustees

Financial Report - Q2 FY26

Income	Goal Per Quarter	Quarter 2: Oct, Nov & Dec 2025
Contributions (Self Support)	\$151,221.00	\$99,892
Literature Sales		\$77,679
Other Income		\$26,653
Total Income		\$204,224

Expenses		Quarter 2: Oct, Nov & Dec 2025
Cost of literature sales		\$41,470
Operating Expenses		\$168,583
Total Expenses		\$210,053
Net Profit / Loss		-\$5,829

The Fellowship recorded an operating loss of \$5,829 for the quarter. While this represents a deficit, it should be read in the context of a strong overall financial position and a number of deliberate investment decisions underway.

Revenue

Fellowship contributions remained consistent at \$99,892, and while down on the previous quarter, are within the typical quarterly range of \$99k–\$122k. Trading income of \$77,679 was lower than recent quarters, though this aligns with the seasonal pattern observed in Q2 FY25. For context, the April–June quarter was an outlier, with \$447k in convention revenue bringing total trading income for that period to \$571k.

Operating Expenses

Operating expenses (excluding projects) were budgeted at \$65,396 per month and came in lean at \$55,248 per month. This is expected to increase as the Management Group invests in digital and technical resourcing for the GSO and continues delivery of national digital services.

Conference Activity

Conference expenses of \$48,616 were substantially offset by levies collected over the prior twelve months (\$45,024), producing a net conference deficit of \$3,592. This is considered a strong result, particularly given that levies from several Areas were written off during the period.

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Financial Position

The Fellowship's financial position remains strong. The prudent reserve stands at sixteen months of operating expenses, all liabilities are fully covered, and the operating expenses account holds approximately seven months of coverage at the time of writing.

Planned Expenditure

The operating reserve will be drawn upon for several essential initiatives in the coming months:

- Completion of the members, literature, and AA meetings websites;
- a technical writing and design review of the AA Service Manual;
- migration to a new 1300 number platform;
- and renewal of the ChatNow licence.

These investments are essential to maintaining national services, and the Fellowship is well-positioned financially to fund them.

Andrew T & Gabrielle N - General Service Trustees

The group I came into was wonderfully service oriented, it included former trustees, former delegates, and an AOSM delegate, and those early role models encouraged me to get involved and stay involved.

Over the years I have served in most positions at group, district, and area level, including as Area Delegate. I was also a member of the General Service Board for four years from 2019, including as Chair in 2022, and most recently served as Area A Eastern Region Secretary.

Service has always been a large part of my recovery. I feel a deep sense of responsibility to carry forward what was so freely given to me, and I genuinely enjoy the work and the challenges it brings.

Among my early priorities in this role is continuing the Brown Paper Bag Appeal, building on the strong foundation laid by my predecessor Brian. I am both honoured and excited to serve the Fellowship in this capacity.

World Service Delegates Report

Activity since the 2025 Conference has been relatively quiet. Andy continues to chair the Website, Literature and Publishing Committee for the AOSM, where current work includes a revamp of the AOSM website (aosmaa.org).

Travel to the World Service Meeting in Lisbon in October has now been arranged for both delegates, and registration fees have been covered by our General Service Board.

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International

World Service Delegates

Introducing Judy W

My name is Judy, and I am an alcoholic. I am a member of the Forster Women's Group on the NSW Mid North Coast, where I currently serve as Group Secretary. Last year I was honoured to be elected as First Term World Service Delegate at Conference.

I got sober in Canberra in January 1985, and was introduced to service almost from the outset.

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On the financial side, the AOSM donation of \$20,000 — approved by the GSB remains to be disbursed. Funds of \$7935.00 which are for the WSM international sponsorship fund and \$46,196.70 for the Asia Oceania Service Meeting fund are held by our GSO and ready for use as needed.

These funds play an important role in supporting the participation of delegates from across the Asia Oceania region who may not otherwise be able to attend the World Service Meeting — for example, covering travel and accommodation costs for delegates from Pacific Island nations or developing countries in the region. At our last AOSM in Singapore we contributed funds to enable the delegate from Bhutan to attend.

We recently sent literature to Sri Lanka as they had lost a fair bit of stock due to flooding. We also have literature ready to send to Papua New Guinea, after a recent request.

The final report from the 2025 AOSM meeting, held in Singapore, is now available on the members website. It offers a useful overview of the work being undertaken across the AOSM fellowship and is well worth a read.

Andy P & Judy W - World Service Delegates

Founder's Day Brown Paper Bag Appeal

The Brown Paper Bag Appeal is AA Australia's annual fundraiser in support of the International Literature Fund, which finances the translation and distribution of AA literature to countries where access would otherwise be cost prohibitive.

Held during Founder's Day Week, the Appeal invites AA Groups around Australia to donate their 7th Tradition contributions to the Fund.

Since its establishment in 1993, the Appeal has enabled the Australian Fellowship to help carry AA's message to alcoholics in countries including the Solomons, Malaysia, Thailand, India, Fiji and Mongolia.

Seventy-five percent of funds raised are retained within the Asia/Oceania zone, with the remainder directed to GSO New York for the translation of AA literature into languages other than English.

AA Groups around Australia are warmly invited to support the Appeal by dedicating their 7th Tradition contributions during Founder's Day Week, 8–14 June 2026, ensuring the message of hope reaches those who still suffer, wherever they may be.

If every member gave just \$1, we'd exceed \$20,000!

Brown Paper Bag Appeal – Founders Week 2026

Supporting Our AA Family in the Asia-Oceania Region



As one of the "older sober countries," Australia has a special responsibility to help spread the AA message where it's needed most.

Why

Many years ago, our World Service Office in New York responded to a call from "Down Under"—and AA in Australia was born. Now, it's our turn to carry that spirit forward by supporting the 72 countries in the Asia-Oceania Region, many of which are developing nations with limited resources. Last year, we raised \$19,570. Let's aim higher this year!

When

When to Give: Founders Week
Monday 8th June – Sunday 14th June 2026
Please contribute during your group's meeting closest to Founders Day, June 10.

How

BSB: 012 006

Account: 009750529

Reference: FDISF

If your bank does not accept letters in the reference field, use: 10061935 (AA's founding date)

Bank transfer

PayPal

Scan or click the QR code.

Payable to: "GSB of AA"

Mail to:

FDISF, GSO of AA

1/1 Garnet Street

Rockdale NSW 2216

Cheque

Need Help or More Info? Reach out to your World Service Delegates:
Judy: 0408 051 203 or Andy: 0421 571 077

From the Archives

In the last edition of the Board quarterly we recounted the story of how our Australian General Service structure was largely built from the ground up during the 1970s, right up to the establishment of Conference and the incorporation of the General Service Board in 1979. In this installment we will provide an overview of Conference over the years since then.

Conference Over the Years

Over the decades, the Australian General Service Conference has continued to grow and evolve, always guided by AA's spiritual principles. Meeting annually, the Conference provides a forum for discussion and decision-making on matters affecting the Fellowship across Australia. Through careful consideration of proposals from members, groups and service bodies, the Conference has helped shape initiatives that strengthen our ability to carry the message to alcoholics in need.

This ongoing work has led to the development and publication of new AA literature, including pamphlets, *One to Another: The Beginnings of Alcoholics Anonymous in Australia*, *Message Stick: Personal Stories of Australian First Nation Members of AA* and the *Australian Big Book*. The Conference also played a key role in establishing a national telephone helpline system, developed in collaboration with local service bodies, to ensure that calls are answered by AA members in the caller's area.

In recent years, the Conference has supported AA's transition into the digital age, facilitating the creation of websites, meeting directories and other digital resources. More recently, it endorsed the development of a national online chat facility, allowing people to connect with AA members via text when visiting our websites.

The Conference also oversees the selection process for national convention bids. It has provided guidance on public information and public awareness (PI&PA) efforts, corrections and treatment facility outreach, and the translation of literature for culturally and linguistically diverse communities.

Our service structure has shown its strength and adaptability in times of crisis. When the COVID-19 pandemic forced the sudden closure of in-person meetings across the country, trusted servants, supported by the service structure, quickly responded. Within days, online meetings were established, listed and made accessible to members, helping to ensure that AA's message remained available when it was most needed. During the COVID pandemic, Conference was also successfully held by video, although it has since returned to annual face-to-face meetings.

Today, Australia's general service structure continues to play a vital role in supporting AA members and carrying the message, locally and internationally. As part of the Asia-Oceania region, we operate as an autonomous service structure, working in unity and shared purpose with AA fellowships around the world.

The Australian general service structure, built through the vision, dedication and leadership of those who came before us, is a gift of grace and a responsibility. We honour the legacy of our early trusted servants by carrying their work forward, ensuring that AA's services not only survive but thrive, always remaining focused on our primary purpose: to carry AA's message of recovery to the alcoholic who still suffers.



Advisory Action Progress

Advisory Action	Resolution	Status
001/2025	The General Service Conference resolved that a video safety resource be produced, taking into consideration materials already available such as those produced by US Area 93 District 22.	Working Group in progress. The first draft script is being developed and Patrick will then produce a draft overview video to present to the Working Group. Report to Board April Business Meeting.
003/2025	The General Service Conference resolved for a Working Group of members with professional experience in project management, to create a user-friendly process for project-managing advisory actions based upon Concept 11 suggestions.	Working group in progress, Rochelle Davenport, Class A Trustee to report to Board in April Business meeting
012/2025	The General Service Conference resolved for the suggested definition, purpose and procedure in relation to Guidelines for General Service be accepted and implemented.	Working Group in progress, Andrew and Garry to report to the Board in April Business Meeting.
015/2024	The Board investigates the appetite, mechanisms and potential implementation of uniting the general service and central service structures in Australia to uphold our primary purpose	Working Group seeking submissions from the fellowship via letter and QR code on the website to investigate the mechanisms. Click here or scan the QR code to provide feedback 
023/2024	A Working Group to be formed to promote service at delegate level and assist districts to form area	Dom H to report to Board in July.
Trustee Document Review Committee		
004/2025	The General Service Conference resolved to create a Working Group to update the material in the 'Group Contributions Plan' pamphlet and combine it with relevant information in 'Money and Spirituality' to create a simple, readable, online flyer that can be updated regularly and provides groups with inspiration and information to carry out the 7th tradition.	Margaret M, Northern Region Trustee to contact Working Group, report back to Board in April Business Meeting

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MARCH 2026 Quarterly Report

Advisory Action	Resolution	Status
006/2025	The General Service Conference resolved for the pamphlet "AA in Your Community" be updated as per the suggested attached pamphlet and amended as per the Committee recommendation.	Margaret to follow up. Report to Board April Business Meeting
013/2025	The General Service Conference resolved for the establishment of a fixed four-year voting term for the General Service Office staff members holding the single staff vote at Conference, with the option of additional non- consecutive terms where no other suitable staff member is available. The Service Manual to be changed to reflect this Advisory Action.	To be included in Service Manual rewrite.
025/2025	The General Service Conference resolved that a Working Group be formed to develop a plan for an Auslan translation of the Big Book (Doctor's Opinion - p.164). The working group will report back to Conference in 2026 with a detailed, fully costed proposal for an informed group conscience decision	Working Group underway, Dom H to report back to Board at April Business Meeting
009/2023	Explore options to promote the 12 Concepts, without changing existing literature	Garry S and Andrew T drafted a short version on the Concepts pertaining to the Australian Service structure. To be included in the Service Manual rewrite for approval at Conference.
011/2023	Conference resolved for a rewrite and update of the Australian Service Manual be undertaken by a Working Group	Draft content has been completed and reviewed by the working group, technical writer (three drafts), and Board. The project is now ready for final streamlining and Conference modular review process.
Trustee Communication Committee		
002/2021	Review and oversee website rebuild	On completion of members website the project be formally closed and transitioned to business-as-usual under the GSO.
	From Ask It Basket 2019 Press Release Committee Need to have regular, quality-controlled press releases	WG to develop a framework for Content Review of Press Releases. Press Release calendar to be updated

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MARCH 2026 Quarterly Report

Advisory Action	Resolution	Status
Trustee Services Committee		
002/2025	The General Service Conference resolved for a new Australian PI workbook to be created and published in digital format and made available for download for free. That advisory actions 1996/008 and 1996/009 be repealed.	Working Group in progress, reporting back to the Board for the April Business Meeting.
007/2025	The General Service Conference resolved the formation of a working group to explore the development of a publication featuring the stories of AA members in Australia who found sobriety, fellowship and access to service opportunities through online meetings and groups despite accessibility barriers, including chronic illness, disability, and caring responsibilities.	Working Group in progress, reporting back to the Board for the April Business Meeting
016/2019	Message Stick	Message Stick Audio has been uploaded to the AA YouTube channel as well as audio.com. Next stage is to launch publicly, Neil Schafer, Class A Trustee to assist with this.
007/2021	To make a series of engaging videos aimed at Professionals within the health, prisons and Armed Forces sectors	Currently in production with finished product ready in March to send to the Board.
009/2024	Create or adapt from the US version, defining what is meant by 'accessibility' and to set up a working group to create an Australian guideline for accessibility, to help inform AA Australia of this important aspect of carrying the message. This would be in addition to or incorporating Guideline #18- Carrying the message to the Hearing Impaired Alcoholic.	Part of Guideline definition and rewrite, continuing development. Update for the Business Meeting in April.
016/2024	An anthology of stories from Australian members about Correctional Facilities to be developed, similar to the Message.	Working Group, progressing well, scheduled for delivery Conference 2026.

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MARCH 2026 Quarterly Report

Advisory Action	Resolution	Status
Management Group		
005/2025	The General Service Conference resolved the development and ongoing maintenance of a national standardised press kit, to be created, managed and updated by the General Service Office (GSO). The press kit should be administered and maintained by the GSO and made accessible through the AA Members website. It must comply with AA's legal, branding and communication standards and reflect the organisations core values.	Patrick to put together and Neil Schafer and Cheryn P to edit. April Business Meeting
008/2025	The General Service Conference resolved for the Sober After Release pamphlet to be produced in addition to the Bridging the Gap pamphlet and that the pamphlet refer to aa.org.au	In production, available for purchase shortly.
009/2025	The General Service Conference resolved for the Australian story section of the Australian Big Book be made available online.	Underway. Checking consents
010/2025	The General Service Conference approve the production and publication of short, AI-generated educational videos by the General Service Office to inform members, newcomers, and the general public about AA's purpose, structure, and principles.	Completed and uploaded for the Board to have a look at and provide feedback.
011/2025	The General Service Conference resolved for the General Service Board to explore options and create a plan around paid services to ensure security and continuity of Alcoholics Anonymous Australia's digital assets and online services.	Underway with General Service Trustees scoping works to be done.
015/2025	The General Service Conference resolved to discontinue the Birthday Club, Action Club, and 300 Club as official AA contribution initiatives, ceasing their promotion through all AA channels. While existing participants may continue to contribute, no new members are to be invited or encouraged to join.	Links being taken off website.

(continued)

MARCH 2026 Quarterly Report

Advisory Action	Resolution	Status
017/2025	The General Service Conference resolved for the General Service Board to ensure all references to the "60:30:10" plan are removed from AA service literature, and that the Group Contribution Plan be referenced instead. Further, that the Board make a clear statement that the "60:30:10" plan is not official nor endorsed by the Board, and that group contributions are a matter for each group's informed group conscience.	Work in progress, amending as reference is found.
018/2025	The General Service Conference resolved to increase the Australian National Convention seed money given to the Host Planning Committee (HPC) from \$10,000 to \$15,771.96 in line with CPI. REFER TO FLOOR ACTION #6 – Amend Advisory Action #01/2025 to include 'Seed funding to increase by CPI annually'.	Completed
019/2025	The General Service Conference resolved for the General Service Office to design a professional business card (refer Topic #63) that can be downloaded by the groups and printed as required.	Three concepts presented to the General Service Board with the Board approving Concept 1. General Service Office to make it available on the website for download.
020/2025	The General Service Conference resolved for the General Service Board to develop a searchable, online platform hosted on members.aa.org.au to record, track, and report on Advisory Actions and General Service Conference Resolutions.	Underway with Working Group developing template for information. Tiani Rubal, Office Manager to populate template and will be provided to the Board for feedback.
023/2025	Conference resolved to explore options for an expanded model of the 24-hour phone help line to ensure all calls made to the National AA help line get answered. This may include national volunteers added to existing rosters, CSO's or AA phone service in each state or region be the default answer line for unanswered calls. The Board will conduct an ongoing review of the telephone system to ensure we have the best option for the telephone services.	Conference confirmed to proceed with recommendation for option 2. Tiani Rubal, Office Manager met with 17 CSO's. Three of the big CSO's are willing to pilot. Might pilot three different systems to see how they work.



AA NATIONAL CONVENTION
2026
— 1-4 MAY —
GOLD COAST AUSTRALIA
Steps to Recovery

Join us for the **60th Australian National Convention of Alcoholics Anonymous**
with Al-Anon & Alateen participation
JW Marriott Hotel **Gold Coast** Queensland Australia
Friday 1 May – Monday 4 May 2026

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